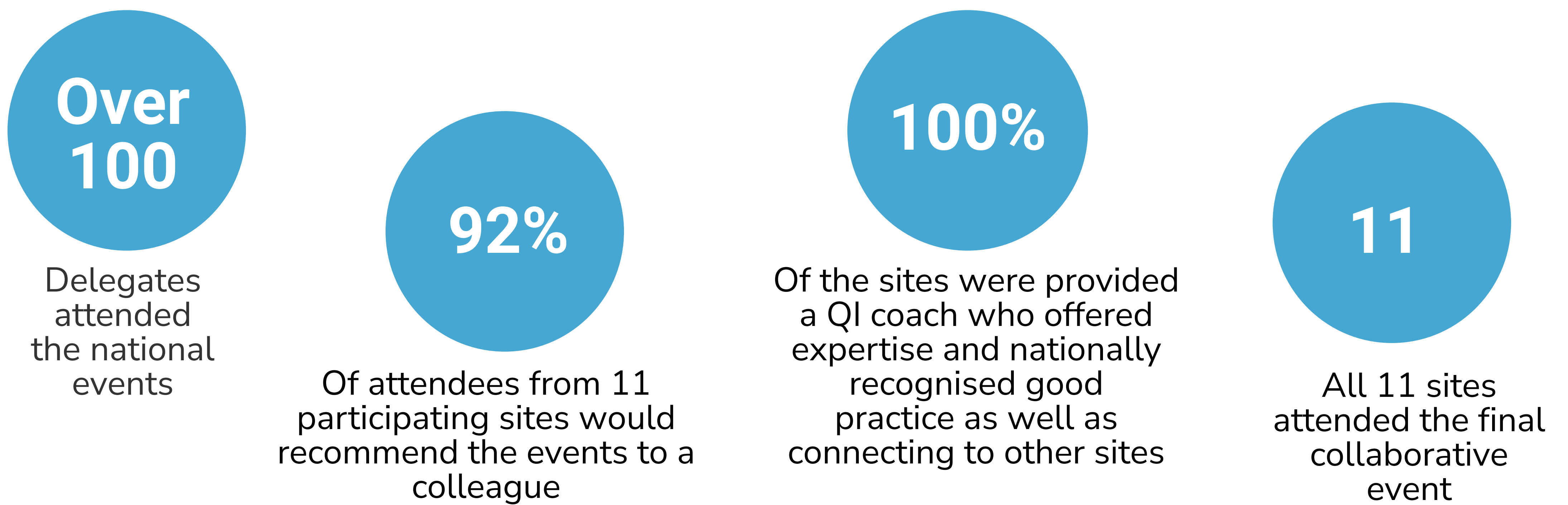


The impact of of North West Virtual Wards Network so far

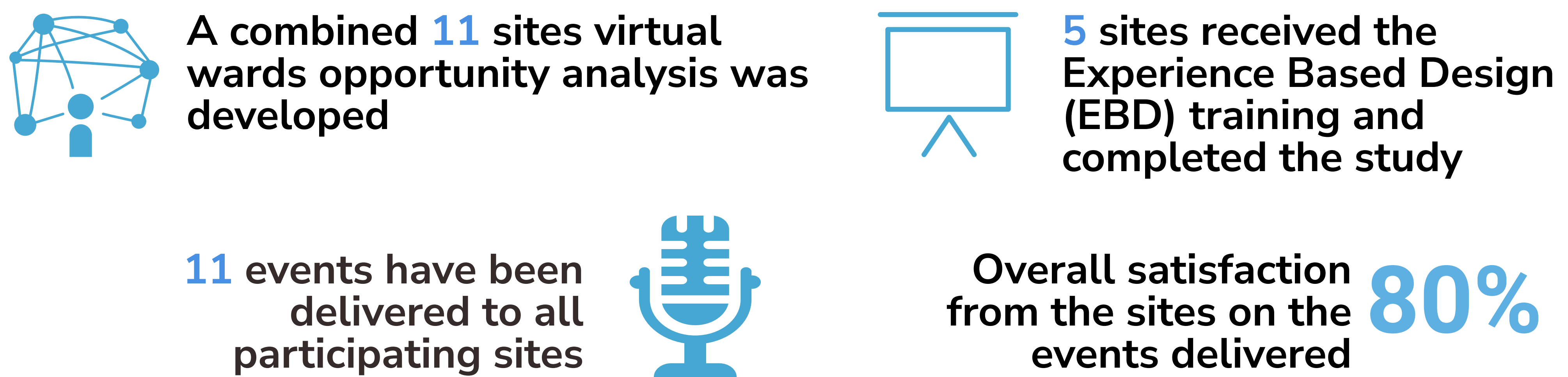
This infographic highlights some of the outcomes so far from evaluation of the first 11 sites of the North West Virtual Wards Network.

The evaluation was designed to analyse the effectiveness of the Virtual Wards programme against its stated objectives and identify opportunities for improvement.

REACTION: Improved engagement and commitment



LEARNING: Increased awareness and knowledge



BEHAVIOUR: Enabled sites to do things differently

- 11** sites are using measurement for improvement approach
- 05** sites have used Experience Based Design methodology to conduct a study on patients' experience of the virtual wards pthways
- 01** site has created a respiratory virtual ward policy systemwide in which there was agreement as to the processes to occur on the ward and when and how to escalate.

RESULTS: Improved outcomes for patients

- + Improved outcomes for patients through being managed on a virtual ward were identified across all 11 sites using casefile reviews and analysis of current hospital analysis
- + The Northern Care Alliance NHS FT trialled implementing a virtual ward single point of access and consultant for the day. Salford Care Organisation has identified improvements in readmissions, length of stay and discharge for patients in care homes
- + In Salford, a stable and predictable readmission rate of 15% was revealed via the analysis for their frailty VW. Most hospitals would have a frailty readmission rate of 25% to 30%
- + Liverpool University Hospitals NHS FT worked with us to analyse 77,579 adult admitted patient spells which identified that 4510 heart failure patients may have benefitted from a Virtual Ward approach
- + Blackpool Teaching Hospitals NHS FT (Fylde Coast) refined their measurement approach which supported them increasing virtual ward activity in several of their virtual ward pathways