

Communication Skills Overview

Description:

One of the reasons we're so passionate about helping people improve their communication skills is that communication is, quite literally, everywhere.

Whether you're a doctor, an IT administrator, or a CEO, you will need to communicate effectively with other people to get your job done.

And the better you can be at communicating, the better you'll be at your job. Because you'll build better relationships with other people, be able to explain things more clearly, be more persuasive and engaging, and so much more.

Through this workshop you'll find how to do exactly that in a practical and pragmatic way.

Outcomes:

- Understand the fundamentals of communication: the seven Cs.
- Learn the importance of different types of communication, including verbal, non-verbal and written, and how to do each more effectively.
- Find out how to listen to other people more successfully.
- Discover tools and techniques to persuade other people to do what you need them to do.
- Learn how to tell more impactful stories.

Recommended audience:

Everyone who needs to communicate with other people as part of their role.

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