

Introduction to Quality Improvement Overview

Overview:

This workshop provides an introduction to key strategies and techniques used in Quality Improvement. During this interactive session participants will gain an understanding of the Model for Improvement, learn the key features of aims statements. The session will also cover how to identify possible process and system measures as well as plan some small-scale tests of change.

This workshop is interactive and requires a delivery platform that can facilitate smaller group discussions.

The workshop will cover:

By the end of this session delegates will have gained a good understanding of the key tools and techniques that can be used to plan and implement Quality Improvement. They will understand the relevance of these to their service and have experience applying techniques to a real situation within their organisation.

The session will cover:

- The model for improvement
- Identifying problems, nags and niggles to solve.
- Creating an aim statement
- Identifying measures
- Implementing PDSA cycles and small-scale tests of change

Who should join this workshop:

This session is open to all staff interested in understanding how to apply quality improvement in their work.

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